

Mapping PLUs to printers

Printer roles and mappings

ESTIMATED TIME 15 minutes

PLUs are not mapped straight to printers. They are mapped to a **printer role**, and the role is mapped to a physical printer. That extra step is what lets you move a whole production area to a different printer in a few seconds when one fails, without touching a single PLU.

Before you start

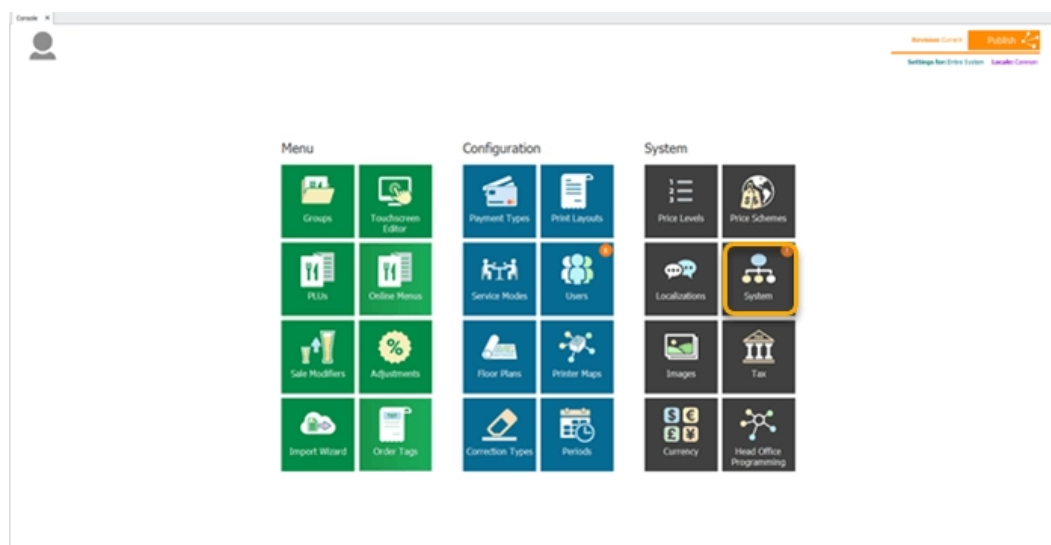
- Access to the PowerEPOS Management Console.
- The printers already set up for the outlet — see our guide on connecting printers.

Creating a printer role

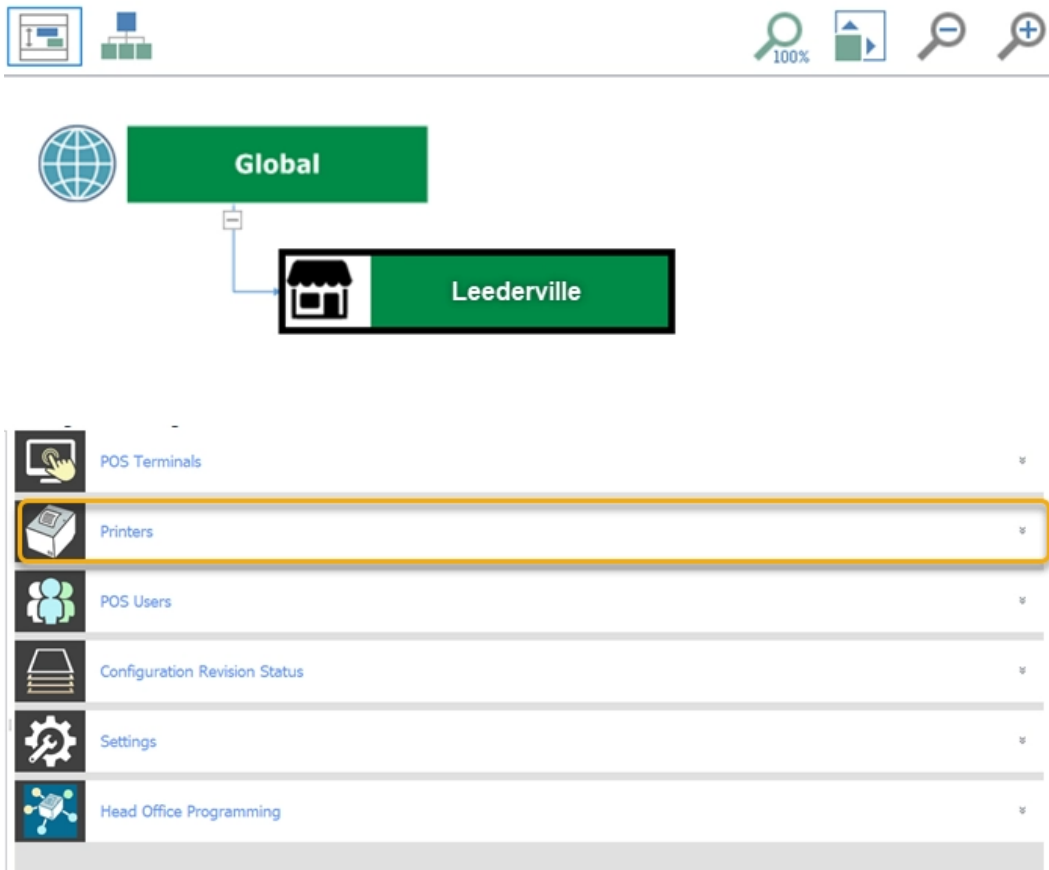
1 Open the outlet's printers

From the Management Console, select the **System** tile. The System module holds the global configuration, with the outlets down the left marked by a shop icon.

Select your outlet — Leederville here — to open its POS terminal settings, then **Printers** on the right. The Printer Configuration window lists the printers already set up for that outlet.

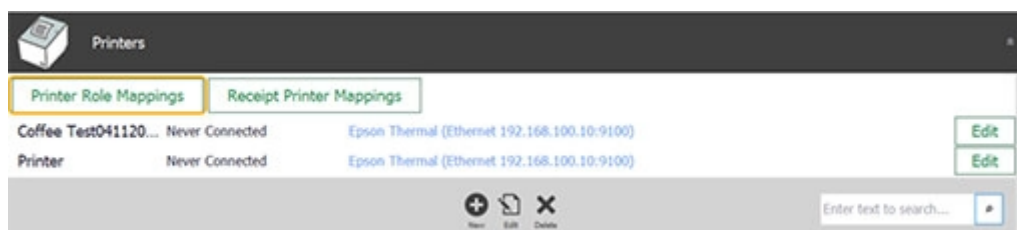


System



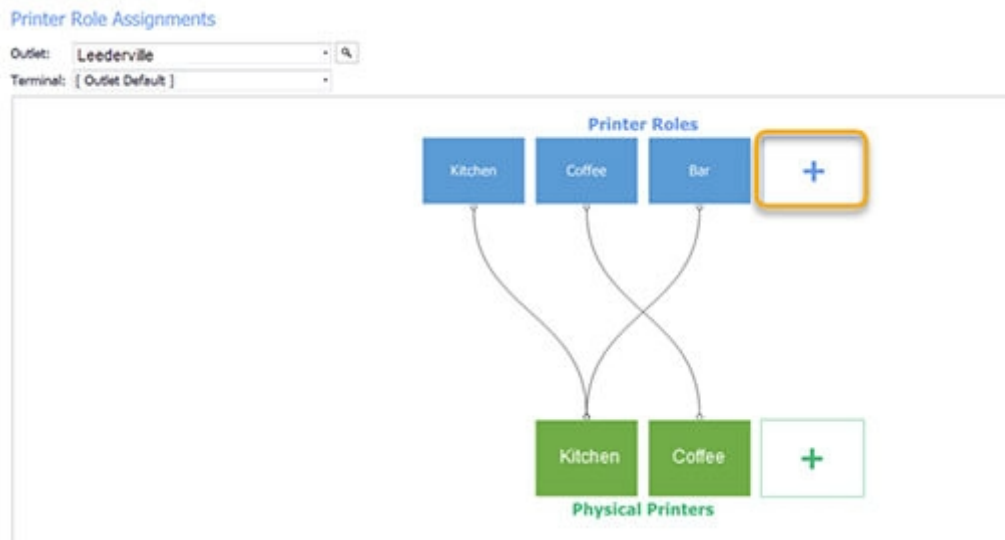
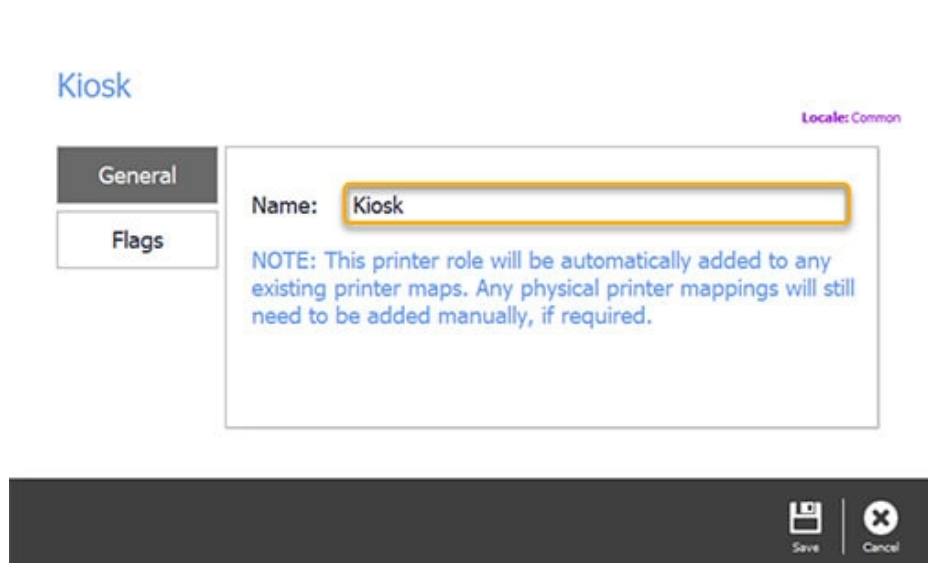
2 Open the role assignments

Select **Printer Role Mappings** to open the Printer Role Assignment window. This is the picture of which role prints where — in this example, every PLU on the Coffee role prints at the physical printer called Coffee.



3 Add the role

Select the add button on the right and give the new role a name — *Kiosk* here.

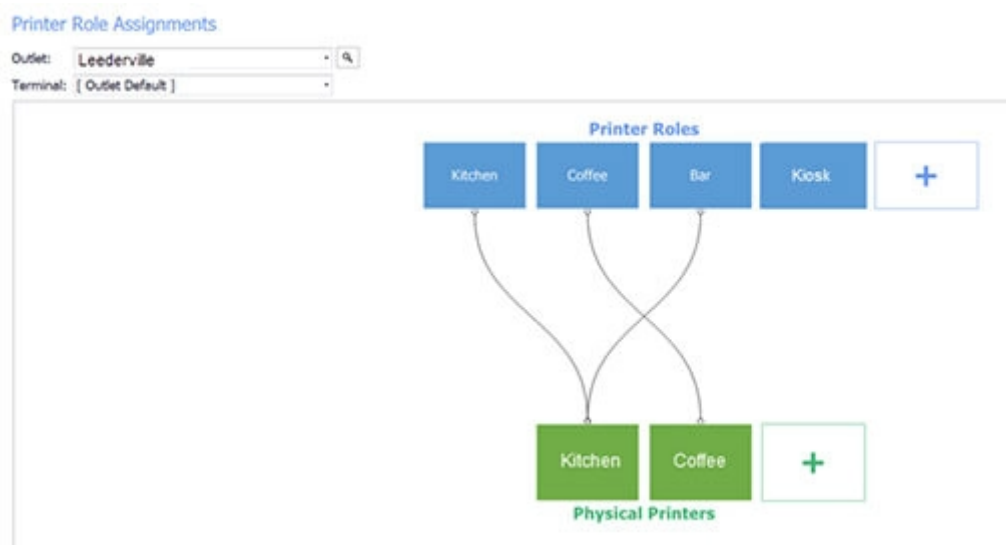



The 'Kiosk' configuration form is shown. It has a title 'Kiosk' and a 'Locale: Common' label. On the left, there are two tabs: 'General' (selected) and 'Flags'. The 'General' tab contains a 'Name' field with the value 'Kiosk'. Below the field is a note: 'NOTE: This printer role will be automatically added to any existing printer maps. Any physical printer mappings will still need to be added manually, if required.' At the bottom right, there are 'Save' and 'Cancel' buttons.

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Save it

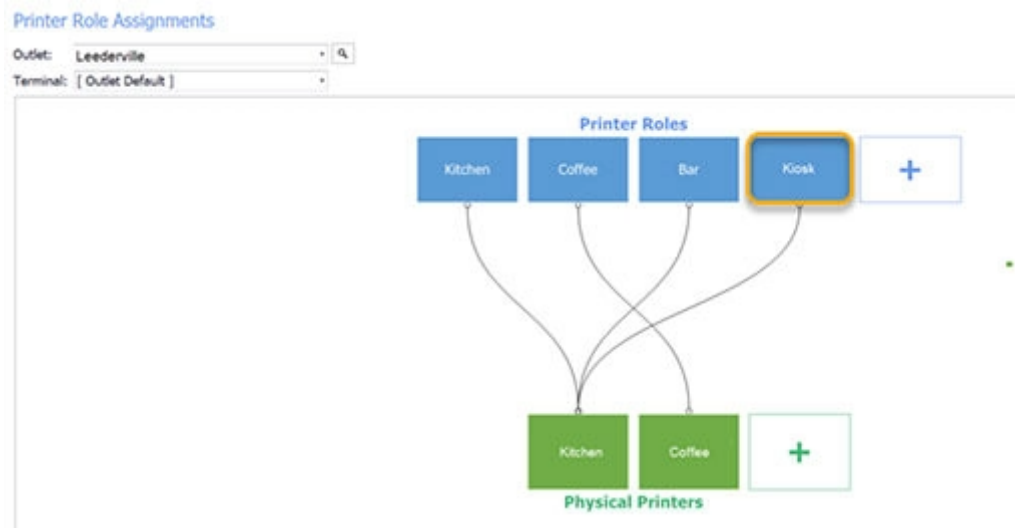
Select **Save** in the control panel. You come back to the Printer Role Assignments window with the new role in it.



Connecting a role to a printer

5 Drag the role onto the printer

Select the **Kiosk** role and drag it onto the **Kitchen** printer. That is the connection made.



6 Save and close

Select **Save** and close, which brings you back to the Printer Role Assignment window, then **Save & Close** again to leave the System module and return to the Management Console.

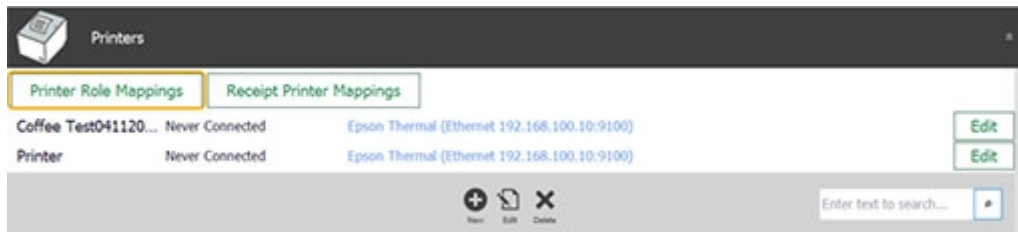


Moving a role to a different printer

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Open the role assignments again

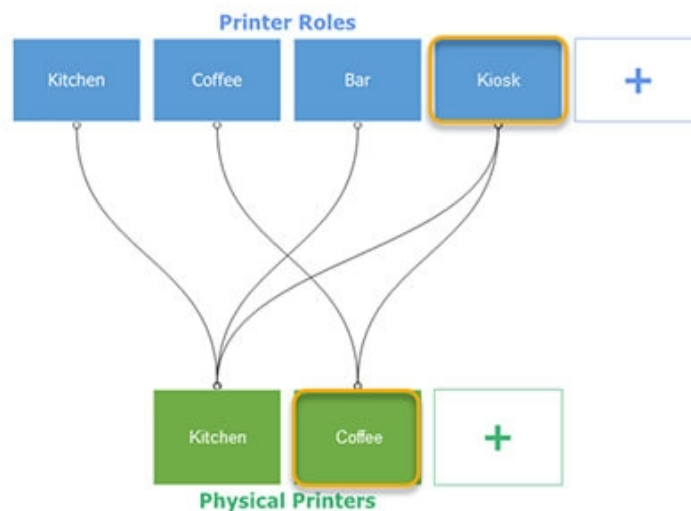
Go back through settings, outlets and **Printers**, and select **Printer Role Mappings**.



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Drag the role to the new printer

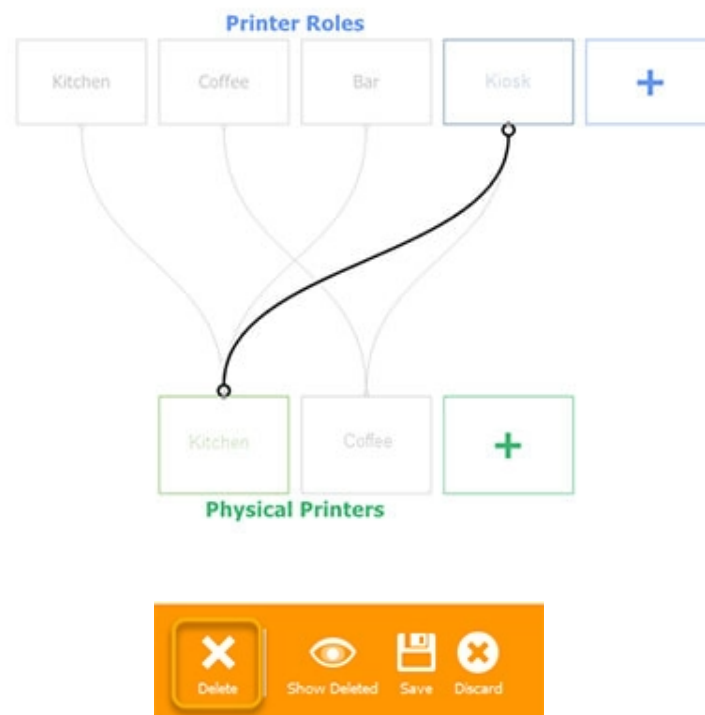
Select the role you are moving — Kiosk — and drag it onto the new physical printer, Coffee in this example.



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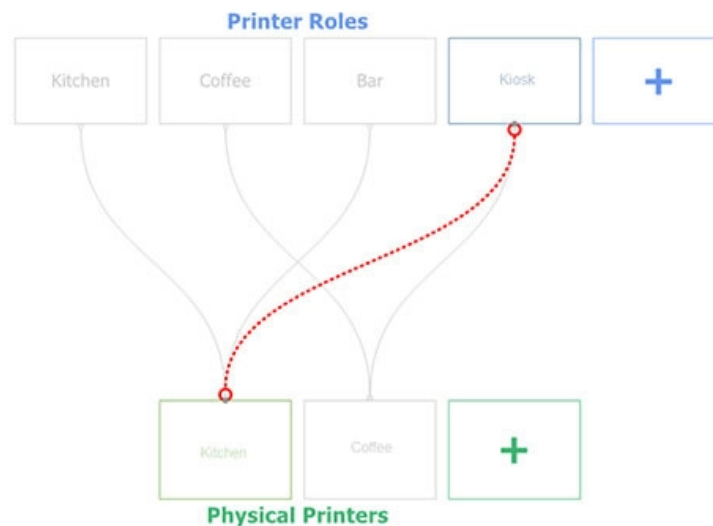
Delete the old link

Now remove the link from Kiosk to the Kitchen printer: select the link and choose **Delete** in the control panel, or press Delete on the keyboard. Leaving it in place causes errors when dockets print later.



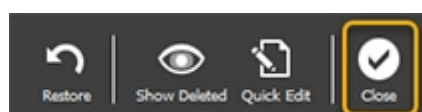
10 Check what you deleted

The deleted link is drawn as a red dotted line, so you can see exactly what has gone.



11 Save and close

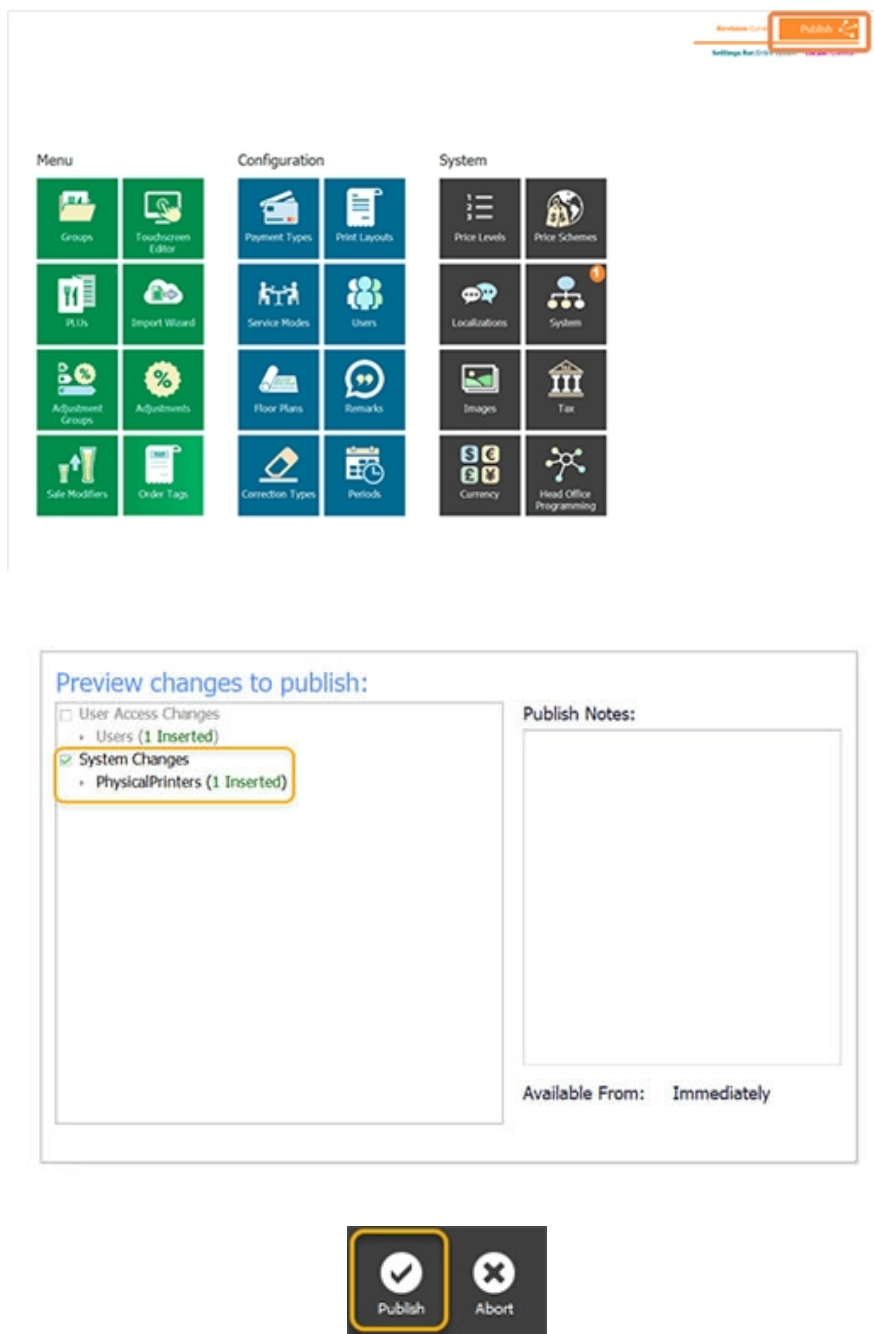
Select **Save** and close to return to the Printer Role Assignments window, then **Save & Close** again to leave the System module.



Publishing to the POS

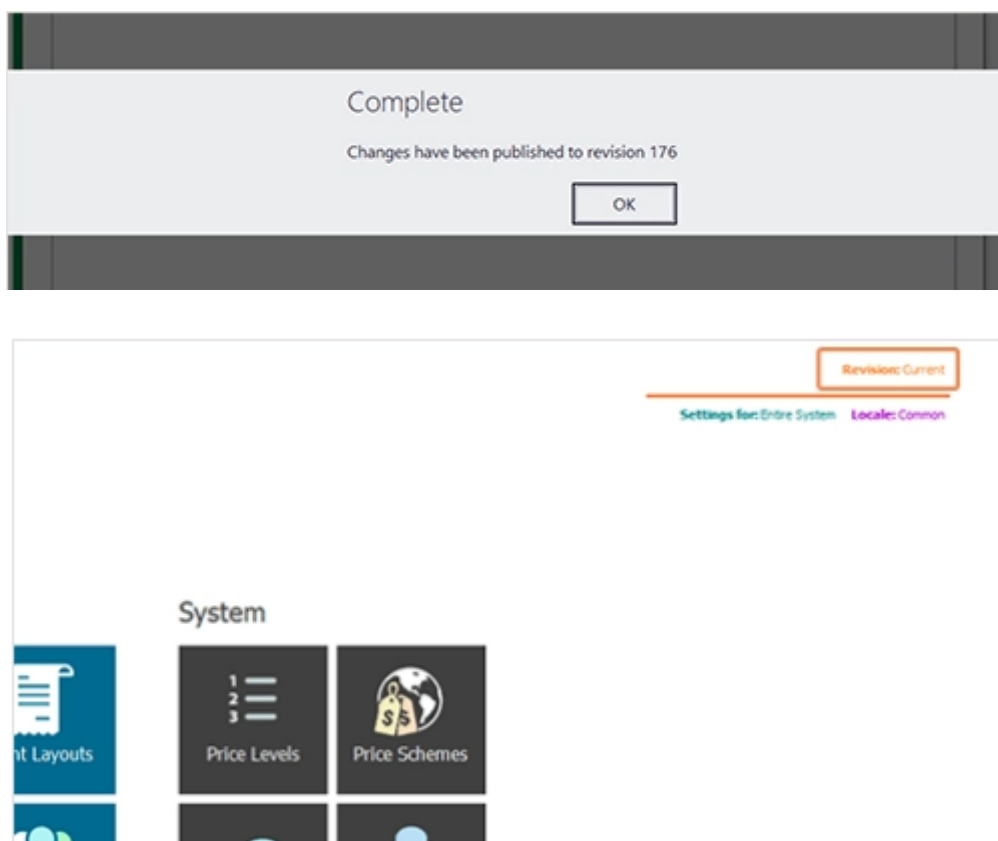
12 Publish

The orange marker on the **System** tile shows there are settings waiting. Select **Publish** at the top right, check the changes and the outlets, clear anything you are not ready to send, and publish.



13 Keep the revision number

The **Complete** message carries a revision number, which the Revision Management Tool works from. It takes the Publish button's place at the top right of the screen.



14 Need a hand? Contact Triniteq Support

NEED A HAND? CONTACT TRINITEQ SUPPORT

Phone **1300 784 276**

Email **support@triniteq.com**

Our support team is here to help.