

Pairing a Tyro EFTPOS terminal with PowerEPOS

Tyro integrated EFTPOS with PowerEPOS

Pairing links a Tyro EFTPOS terminal to a POS terminal, so card payments are sent straight from PowerEPOS to the Tyro terminal. It takes a few minutes, is done from the POS screen and the Tyro terminal, and needs no extra software.

Before you start

Work through the steps in order. The Tyro terminal needs to stay on the **Pair with POS** screen while you finish the pairing in PowerEPOS.

- The Tyro EFTPOS terminal powered on and connected to the venue's network.
- PowerEPOS open on the POS terminal you want to pair with this Tyro terminal.
- Your Tyro admin password. If you don't know it, press **Help** on the Tyro terminal and it will guide you through recovering it.

IMPORTANT Do not download the Tyro Terminal Adapter from the Tyro website

Tyro may advise you to download and install their Terminal Adapter. PowerEPOS does not need it, and it should not be installed. PowerEPOS uses the newer TTA v2 integration, which is installed automatically with PowerEPOS and opened through **Credit Card Pairing** as described here.

1

Open Pair with POS on the Tyro terminal

On the Tyro EFTPOS terminal:

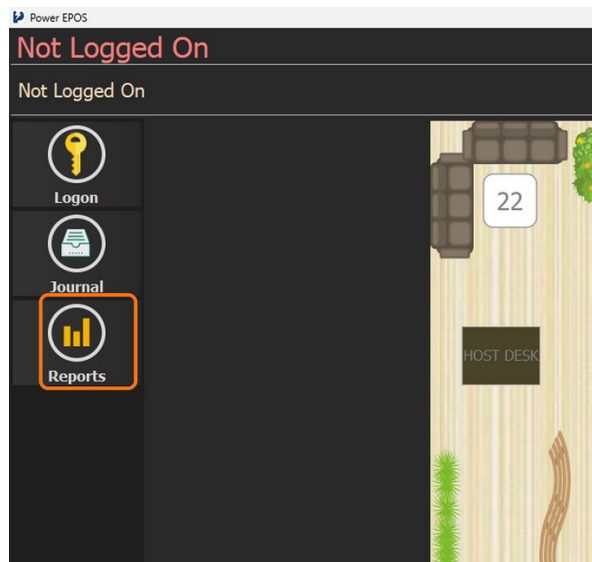
- a. Press the **Menu** button.
- b. Select **Configuration** and enter your admin password.
- c. Select **Integrated EFTPOS**.
- d. Select **Pair with POS**.

The terminal now shows its **Merchant ID** and **Terminal ID**. You need both in a moment, so leave the terminal on this screen.

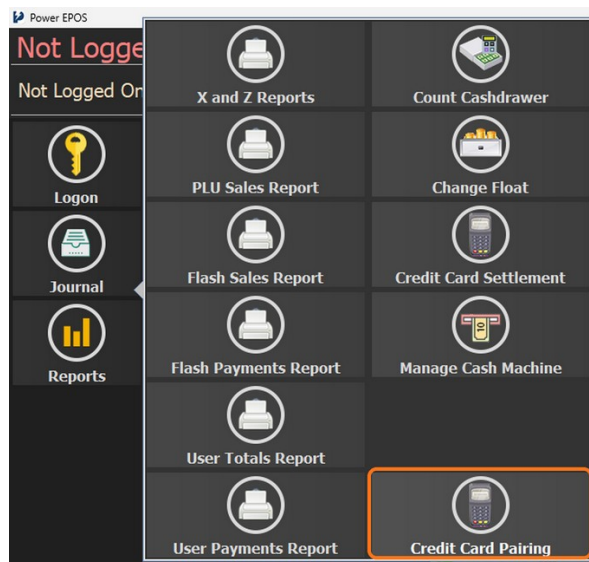
2

Open Credit Card Pairing in PowerEPOS

On the PowerEPOS screen, tap **Reports** in the left-hand menu, then select **Credit Card Pairing** from the menu that opens.



Tap Reports.



Select Credit Card Pairing.

3 Enter the pairing details

The **Tyro Terminal Adapter Control Panel** opens on the **Configure and Pair** tab. Fill in:

- **Default Merchant ID** and **Default Terminal ID**: exactly as shown on the Tyro terminal's **Pair with POS** screen.
- **Pos System Name**: a name for this POS terminal, for example *Bar 1*.
- **Printing Location**: select **Print EFTPOS receipts locally**, so receipts print on the POS printer.

The screenshot shows the 'Tyro Terminal Adapter Control Panel' window. It has three tabs: 'Configure and Pair' (selected), 'Pairing Mode', and 'Logging'. Under 'Configure and Pair', there are three input fields: 'Default Merchant ID' with the value '850', 'Default Terminal ID' with the value '506', and 'Pos System Name' with the value 'MBTEST'. Below these is a 'Printing Location' section with two radio buttons: 'Print EFTPOS receipts on the Tyro Terminal' (unselected) and 'Print EFTPOS receipts locally' (selected). At the bottom of the form is a 'Save and Pair' button. To the right of this button, the 'Pairing Status' is displayed as 'User paired'. Further right is a 'Verify Key' button. At the bottom left of the window, the 'Version' is '1.4.2.0'. At the bottom right is an 'OK' button.

The pairing fields, highlighted.

4 Pair and confirm

Press **Save and Pair**. Once pairing completes, **Pairing Status** shows **User paired**. Press **OK** to close the control panel. The Tyro terminal is now ready to take card payments from PowerEPOS.

NOTE If it does not show as paired

Check the Merchant ID and Terminal ID match the Tyro terminal exactly, make sure the terminal is still on the **Pair with POS** screen, and press **Save and Pair** again.

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Need a hand? Contact Triniteq Support

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Phone **1300 784 276**

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Our support team is here to help.