

Redeeming a gift card at the POS

Gift cards and vouchers as payment

ESTIMATED TIME 5 minutes

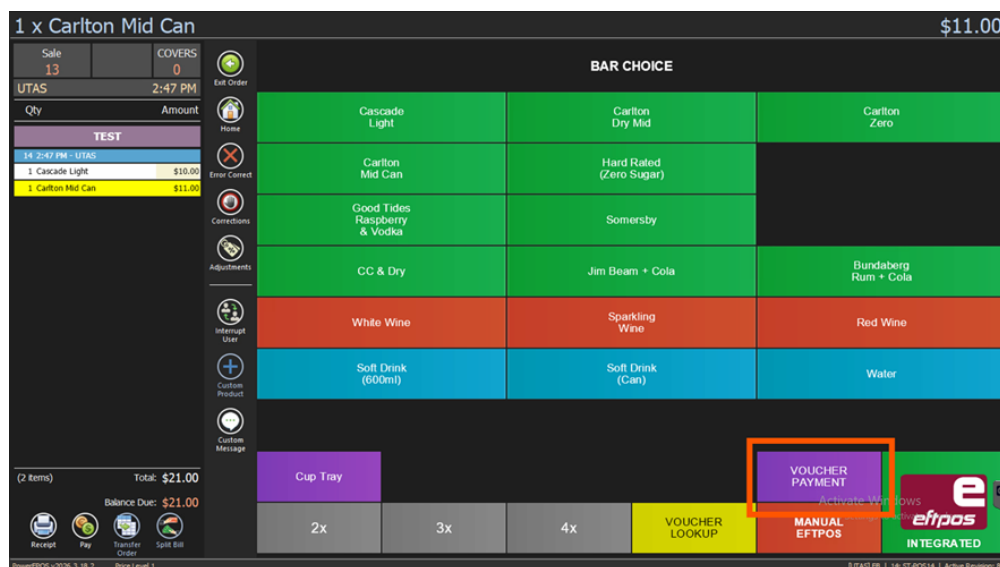
A gift card is taken like any other payment type. PowerEPOS redeems as much of the card's balance as the order needs, and anything still owing is settled however the customer wants to settle it.

1 Ring the sale up

Build the order on the POS as you normally would.

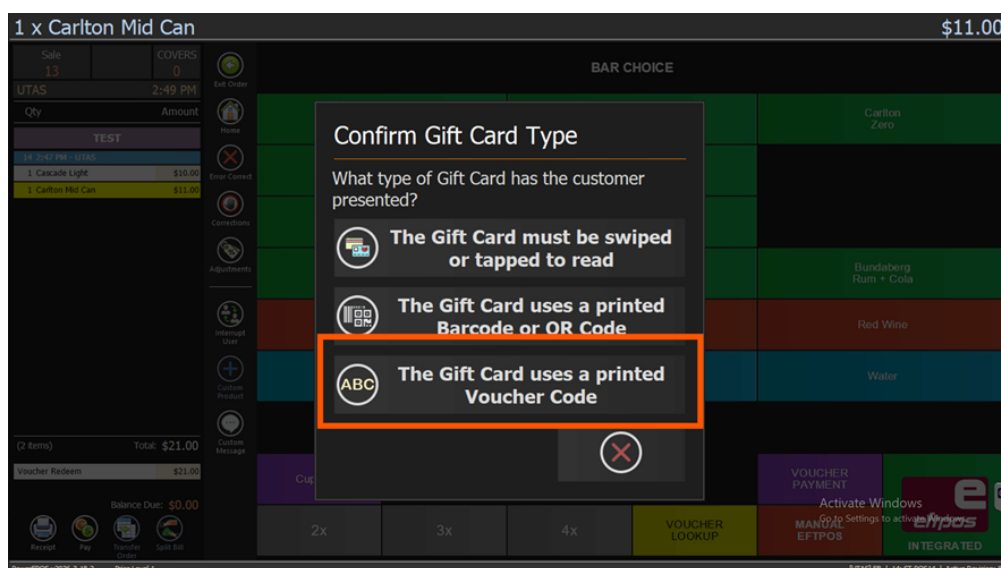
2 Find the gift card payment button

On the payment screen, find the voucher or gift card payment button.



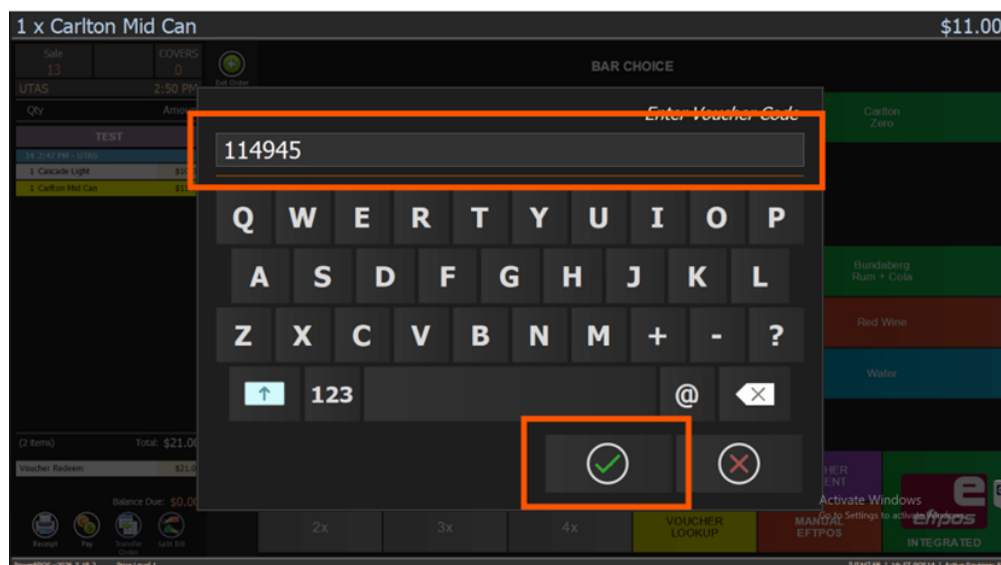
3 Choose the card type

Choose the type that matches the card in front of you and how the number is going into the POS. For most physical gift cards that is **Printed Voucher Code**, with the number typed in by hand.



4 Enter the card number

Type the number on the on-screen keyboard and press the tick.

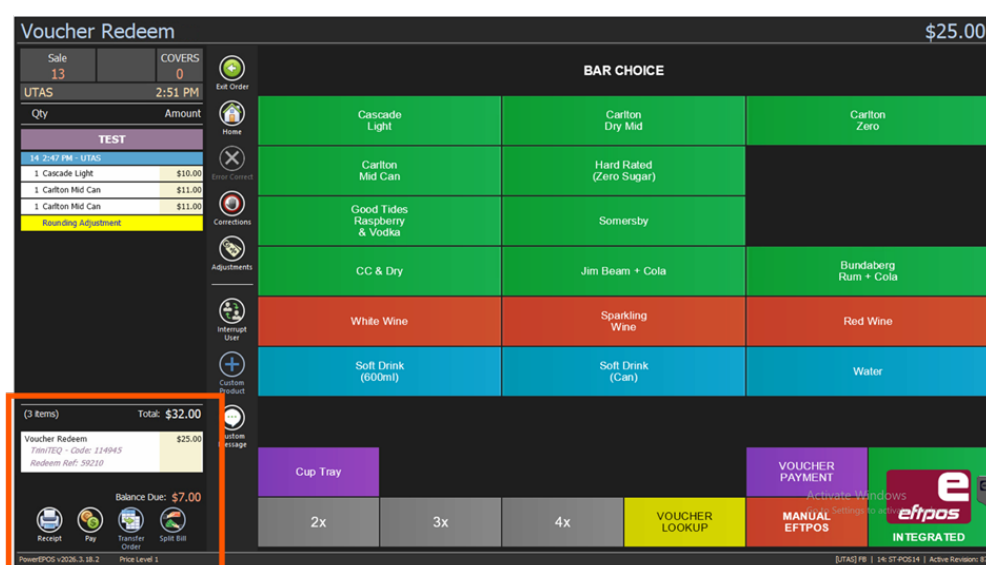


5 Check what was taken

PowerEPOS redeems the maximum available balance on the card and applies it to the order. The amount taken and anything still owing both appear at the bottom left of the screen.

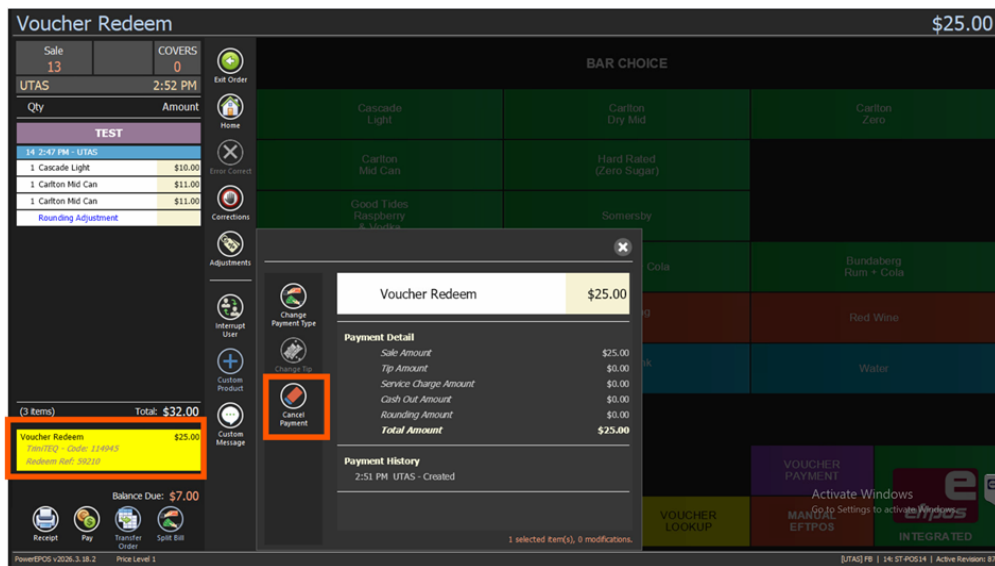
6 Settle the rest

Take whatever is left on another payment type to finish the sale.



Cancelling a gift card payment

If a gift card payment goes on by mistake, press the gift card payment line in the payment summary and choose **Cancel**. The payment comes off the order and the balance goes back on the card.



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Need a hand? Contact Triniteq Support

NEED A HAND? CONTACT TRINITEQ SUPPORT

Phone **1300 784 276**

Email **support@triniteq.com**

Our support team is here to help.